

CASE STUDY, BOOK, PAGE 50-51

Which restaurant?

Choosing the right place for guests

Background

You work for a food company, Organic 3000, in Sydney, Australia. Four important overseas customers are visiting your head office. You want to take them to a good restaurant. Each customer prefers a different type of food. You have three restaurants to choose from.



PACO AND ROSITA

MEXICAN RESTAURANT

*A popular place. High-quality food, good value for money.
No reservations, so you often wait a long time for a table.*

Location: In the city-centre restaurant area, close to office and hotels

Access: By bus or car; difficult to find parking spaces

Atmosphere: Lively, noisy, loud music

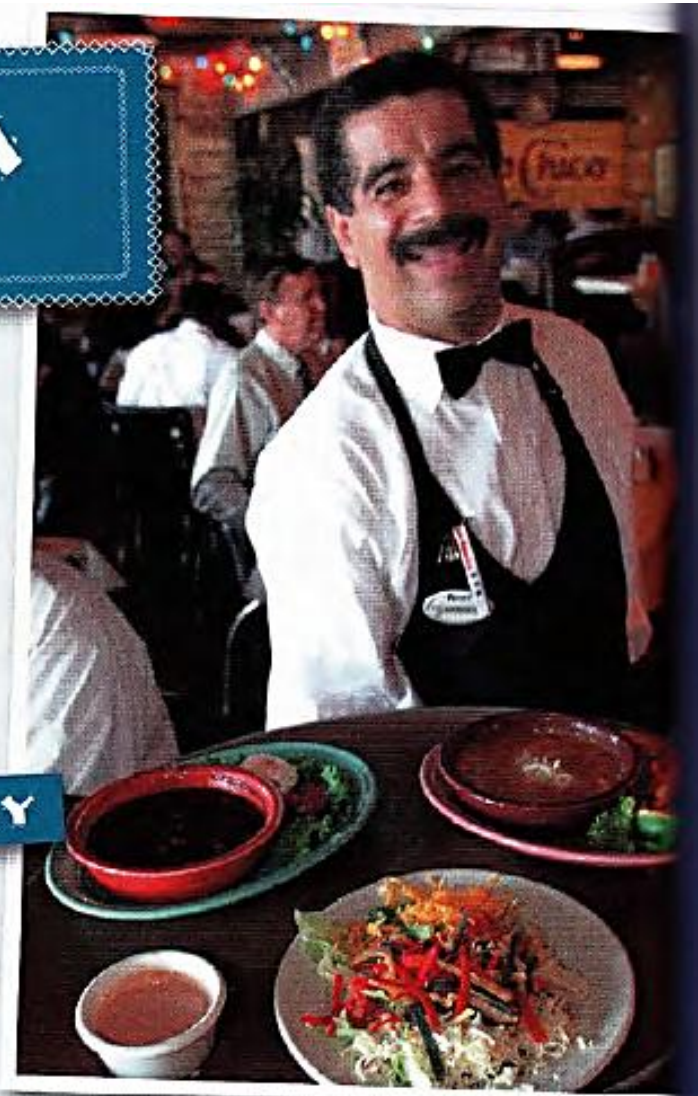
Average cost: \$40 per person

ON THE MENU

- Hot, spicy Mexican dishes
- Grilled steak, pork and chicken
- Not many vegetarian dishes
- No desserts

WHAT PEOPLE SAY

- Delicious meals at low prices
- Very friendly but slow service



Kerala Sands

South Indian Restaurant

Delicious food. Many Indian customers. It isn't near the centre and is expensive.

- Location:** 5 miles from the city centre
Access: By car; lots of parking spaces
Atmosphere: Very quiet; no music
Average cost: \$70 per person

on the menu

- A variety of South Indian dishes
- Vegetable curries
- Well-known dish: prawns with garlic and cabbage
- Many desserts

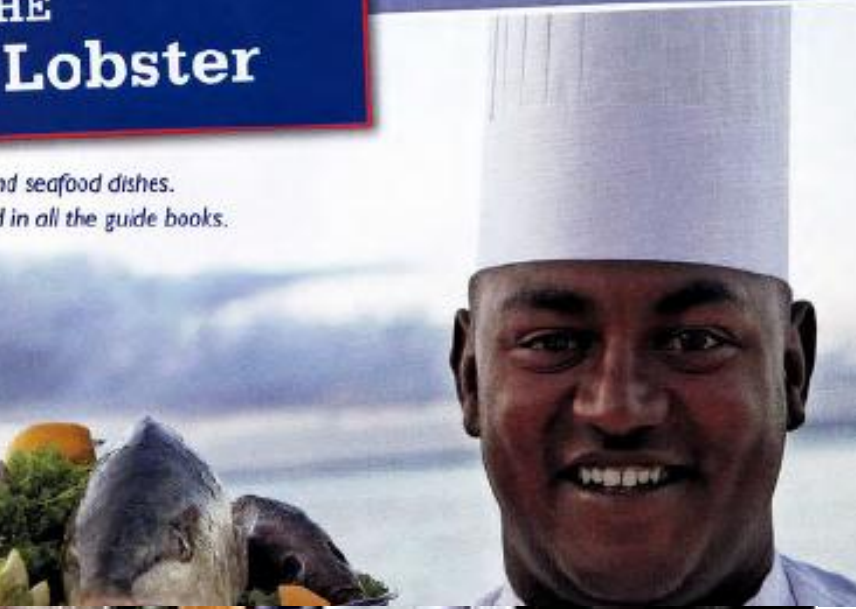
what people say

- High-quality food and service
- Not much atmosphere
- Food portions rather small



THE Happy Lobster

*Top-class food. Varied fish and seafood dishes.
The restaurant is mentioned in all the guide books.*



Location:

2 miles from city centre: on the shore; wonderful view of the bay and city at night

Access:

About half an hour by boat, 20 minutes by car; parking available

Atmosphere:

Quiet; classical music playing all the time

Average cost:

\$120 per person

On the menu

- Prawns, crab and oysters. It is famous for its giant crab with spring onions
- Vegetarian dishes
- A few beef and pork dishes
- Delicious desserts

What people say

- Good food, but very expensive
- Usually a long wait for service and the bill
- Very quiet atmosphere



TASK (THE CUSTOMERS ARE ON THE NEXT SLIDES, 6-7!)

Choose *one* of the restaurants to take the four customers for a meal. Compare your choice with the other groups.

KORALA SANDS PACO AND ROSITA



HAPPY LOBSTER



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Student A

Customer: Tiffany (American)

She prefers:

- hot, spicy food
- quiet restaurants, no music
- restaurants in the centre.

If there is no spicy food, she sometimes orders a meat dish.

She does not like:

- seafood
- travelling a long distance by car.

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Student B

Customer: Hanna (German)

She prefers:

- vegetarian dishes
- lively restaurants with music
- delicious desserts.

She does not like:

- meat or seafood dishes
- expensive restaurants.



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Student C

Customer: Takashi (Japanese)

He prefers:

- high-quality seafood and delicious desserts
- quiet restaurants with relaxed atmosphere
- beautiful restaurants with soft music.

He does not like:

- hot, spicy food
- long trips by car.

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Student D

Customer: Nigel (English)

He prefers:

- vegetarian dishes
- lively restaurants with a lot of customers
- friendly waiters and fast service.

He does not like:

- spicy food or meat dishes
- expensive restaurants that are not value for money.



- Thank you for your effort!
- See you in class! 😊

