## **Unit objectives**

- Vocabulary: Tour operators
- Language focus Past simple and present perfect

# **Vocabulary: Tour operators**



speaking 1 What sort of holidays did your grandparents go on? What changes have taken place in the travel industry in recent years?

# Vocabulary: Tour operators, p. 30

### vocabulary Tour operators

3 Match these words with their definitions.

- 1 reservations agent —
- 2 e-commerce
- 3 tailor-made holidays
- $\sqrt{5}$ 4 expansion  $_{4}$ 
  - 5 downside
  - 6 merger
  - 7 takeover
  - 8 independent concern

- a) disadvantage
- b) someone who books holidays for people
- c) when two companies join to become one
- d) selling goods and services on the internet
- e) single company
- f) when one company buys another
- g) tour package designed for a single client
- h) growth

## Market Leader, p. 34, English for International Tourism, p. 32

#### Language review

Past simple and present perfect We use the past simple for actions at a particular point in the past, Last year only 18% of US consumers visited a leading department store.

We use the present perfect for actions linking the present to a point in the past.

We have made a lot of changes since 2003.



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Which of the following expressions are used with the past simple and which are used with the present perfect? Which are used with both?

in 2003

since 2003

yet ever

this week recently

yesterday

six months ago

last year

## Market Leader Workbook, p. 17

## Language review

Past simple or present perfect tense? Use the correct form of the verbs to complete the conversation.

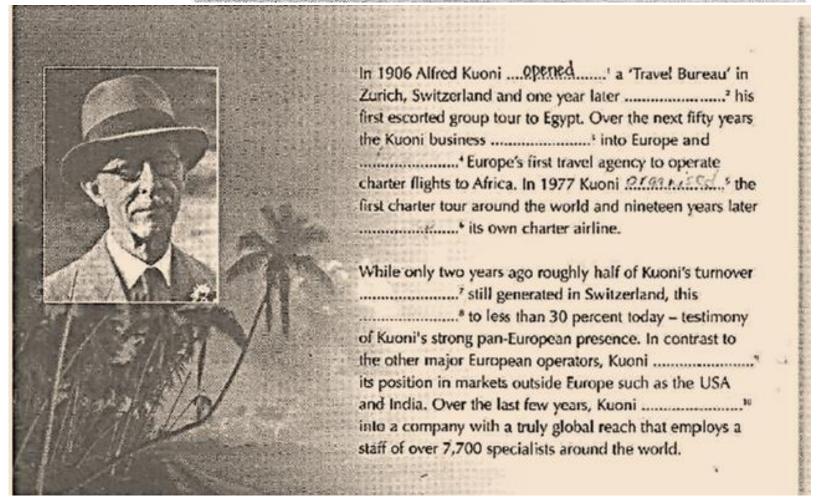
	;	
Ken:	Geoff! What a surprise!   haven't seen you for months. Last time we , you 3 about to go to Italy.	see meet/be
Geoff:	That's right, yeah. I 4 there to retrain the sales staff at our main subsidiary.	go
Ken:	Mm. What was that like?	
Geoff:	Interesting, but tough. I'm not sure I 5 from the experience yet.	recover
Ken:	Really? What 6?	happen
Geoff:	Well, one of the guys in the team	reject /look
Ken:	I suppose that's what you call 'resistance to change'.	
Geoff:	Yeah, exactly. And now to make things worse, he9 of the team.	drop out
Ken:	Well, not a big loss, from what you're saying.	
Geoff:	Mm, you're probably right. Anyway. What about you? I've no idea what you 10 up to.	be
Ken:	Guess what! I	change
Geoff:	What? You 12 Rixon? I don't believe you!	quit
Ken:	Yep! I 13 with Lescot since January.	be
Geoff:	Oh, I know Lescot. Everyone says it's the place to be.	
Ken:	I certainly don't regret my decision. Since I 14 working for them,	start
	I feel a lot better. And I 15 bungee jumping!	take up

## English for International Tourism, p. 21

language focus Present perfect and past simple

4 Complete the text with the correct form of the verbs in the box.

open be	become	decline	enhance
evolve expand	organis	e set up	take



# Thank you for your attention!

- ninakisin.vps@gmail.com
- konsultacije: utorak od 12:00 do 14:00, kabinet 15